



# CITY OF VALLEJO

## WATER RATE ASSISTANCE PROGRAM (WRAP)

### SAVE MONEY ON YOUR WATER BILL

The City of Vallejo offers a Water Rate Assistance Program (WRAP). If you are an income-eligible customer, you can receive a monthly credit on your water bill, subject to available program funding. Your annual savings can add up to \$60 per year, depending on the services you receive. Apply by using the form below, or instantly online at [cityofvallejo.net/wrap](http://cityofvallejo.net/wrap).

### Does your household qualify?

- YES, I pay the City of Vallejo for water services; **AND**
- YES, I live at the property that receives these services and the City of Vallejo water bill is in my name; **AND**
- YES, I participate in Pacific Gas and Electric's (PG&E) California Alternative Rates for Energy (CARE) Program, and the address is the same as my water service address

### Simple steps to apply:

If you answered YES to all of the questions on the left:

1. Sign the Declaration and Signature statement below
2. Mail this form, along with proof of identification and a copy of your most recent bill (issued within the last 60 days), from the PG&E CARE Program to:

City of Vallejo, Commercial Services  
555 Santa Clara Street, First Floor  
Vallejo, CA 94590

You may also scan and email all completed documents to: [wrap@cityofvallejo.net](mailto:wrap@cityofvallejo.net).

### Customer Information

Name: \_\_\_\_\_

Property Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

City of Vallejo Water Account Number: \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address: \_\_\_\_\_

### Application Declaration and Signature

I will notify the City of Vallejo if I no longer qualify to receive the Vallejo Water Rate Assistance credit on my water bill.

I have read, understand, and agree to abide by the above program requirement, and certify, under penalty of perjury, that the information on this application is true and correct.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

#### INTERNAL USE ONLY:

- Approved
- Denied

Denial Reason: \_\_\_\_\_ Effective Date: \_\_\_\_\_ Processed By: \_\_\_\_\_



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### APPLICATION GUIDELINES & REQUIREMENTS

#### To qualify for assistance, you must:

- Reside in a City of Vallejo single family home and the water bill must be in your name.
- Be enrolled in the [Pacific Gas and Electric \(PG&E\) California Alternative Rates for Energy \(CARE\) Program](#) under the same name and address as is listed on the water bill. (For sub-metered tenants, the energy bill from your landlord must be in your name).
- Provide adequate proof of identification (Driver's license, passport, military ID, etc.).

#### Other program guidelines and considerations:

- This is a limited term program. If your application is accepted, you must re-apply for this rate assistance program every two years beginning January 1, 2022.
- The initial program application period began December 2019 and the first billing credit appeared on water bills issued after February 1, 2020. Applications submitted and approved after February 1, 2020 will receive a billing credit in the next subsequent billing cycle.
- Once your WRAP application has been approved for a specific term, if you move to a new location, the billing credit will not transfer to the new account until you sign-up for water service at the new address and complete a new WRAP application using the new address.
- Each application shall be for one single family residence only.
- You must notify the City's Commercial Services office immediately if you no longer participate in the PG&E CARE Program or if you cease to meet other program qualifications.
- Funding for this program is limited and the City reserves the right to stop approving applications whenever available funding is exhausted.
- The City may remove anyone from the program if/when it is determined that minimum program requirements are not being met.

#### Apply now!

Apply today using the application on the reverse side of this form, or instantly online at [cityofvallejo.net/wrap](http://cityofvallejo.net/wrap).

#### Questions?

We're here to help! Call Commercial Services (Water Billing) at (707) 648-4345, or email us at [wrap@cityofvallejo.net](mailto:wrap@cityofvallejo.net).

City of Vallejo | 555 Santa Clara Street, First Floor | Vallejo, CA 94590  
(707) 648-4345 | [cityofvallejo.net/wrap](http://cityofvallejo.net/wrap) | [wrap@cityofvallejo.net](mailto:wrap@cityofvallejo.net) | [facebook.com/vallejowater](https://facebook.com/vallejowater)