



Information about AAS VIP Pets

Animals highlighted in this group are listed as VIP. VIP Rescue Only animals must be tagged by an approved rescue partner and are not available for adoption through Arlington Animal Services. VIP Adoptable Pets are animals that are available for adoption at the shelter.

To view stray animals at the shelter visit: <https://www.arlingtontx.gov/straypets>

To view all animals who are available for adoption visit:

www.petango.com/arlingtonanimals

*Please note that these websites update automatically as animals are entering and leaving the shelter. These websites are the most up to date sites for owners searching for their lost pets or people looking to adopt a new pet for their family.

Arlington animal services is an *Open Intake* shelter for the City of Arlington. Open Intake means, we cannot turn any persons wishing to surrender a pet for any reason, as long as the surrendering person can provide proof that they live in the city of Arlington. Open intake means we must accept every stray animal found in the city of Arlington, with the hope of reuniting them with their original owner. Open intake means we will accept all animals who fall under these categories regardless of the animal's health, behavior, or available space the shelter currently has.

What does being listed as "VIP" mean?

An animal will be listed as "VIP" when it is listed as "Rescue Only", but animals in adoptions may also be listed as "VIP" for the following reasons: Time in shelter, available space in shelter, senior pet over 8 years of age, heartworm positive dogs, FIV positive cats, behavior and/or special needs of the animal, or at the discretion of the Kennel Supervisor or Shelter Manager.

What does being listed as "Rescue Only" mean - animals are evaluated by trained staff members on behavior deeming them ready to go up for adoption or by being marked as rescue only. Rescue only animals, are not ready or safe to be placed in our adoption mall for the general public. Based on evaluation, rescue only behaviors could include but are not limited to, growling or showing teeth, fear submission which could result in a fear bite, aggression to other animals, or a medical issue needing extensive care or treatment to be provided by a rescue partner.

Animal Hold Times:

Strays: All stray animals are held for a minimum of 72 hours. Animals coming in as stray who are unaltered, not wearing a collar with an identification tag, and do not have a microchip are held for 3 days. Animals sterilized, microchipped or wearing a collar with identification are held for 7 days. We ask for the community's help in posting and sharing information about our services such as the stray pet site, with the hope of

reuniting people with their lost pets. All hold times end at 6pm on the appropriate day, at which time the animal becomes the property of the City of Arlington Animal Services.

Owner Surrender: An animal who is owner surrendered becomes the property of the City of Arlington Animal Services immediately. The animal who is being surrendered will be evaluated as soon as shelter dynamics and time allows and may immediately be placed up for adoption, listed as rescue only, or humanely euthanized.

Anyone who has an interest in our VIP Adoptable and VIP Rescue Only pets are encouraged to join and will be accepted into the group after the policy has been read and agreed to. Pictures of every VIP Pet are posted in the appropriate album and updated information is shared throughout the day in the comments section of the animal's picture. Animal inventory, animal intake, and animal outcome reports are also posted in the group Monday-Saturday.

Please note that the VIP Pets Group will be monitored during shelter hours (Monday-Friday, 10am-6pm and Saturday 10am-4pm). It will not be monitored 24/7. If you have a question regarding a specific animal, we recommend you email animalservices@arlingtontx.gov and the email must include the animal ID number.

This page will not be used for Rescue Agencies to notify AAS that they wish to tag an animal. Approved rescue partners must email NSanimalrescue@arlingtontx.gov and include the following information to tag an animal:

- Your Adoption Partner Group Name
- The Animal's Kennel/Location # and Animal ID # • Which of your representatives will be picking up the animal?
- When you will be picking the animal up? (same day as tag or no later than close of business day the following day) •
- What other services are being requested, if any, and how payment will be handled. (rabies \$10, dh2pp/bordatella \$10, fvrcp \$5, heartworm test \$6, cat combo test \$15, microchip \$10, de-worming \$1, frontline/advantage \$2)
- • If any medication is being requested, and how payment will be handled. (We will need a 15-20 minute window to fill any prescriptions and the Veterinarian will need to be on premise.)
- • The group representative tagging the animal will need to sign their name to the e-mail so that we know who is tagging.

This policy has not changed. This page can be used to let other rescues or individuals know that a tag has been sent in to help communicate the status of the animals as quickly as possible.

Any questions, concerns, complaints, or comments should be emailed to the Kennel Supervisor, Christie Compton at Christie.Compton@Arlingtontx.gov or the Social Media & Marketing Administrator, Michelle Patchett at Michelle.Patchett@Arlingtontx.gov