Family and Community COVID-19 Update
January 1, 2022

Waypoint Centre for Mental Health Care, in collaboration with the Simcoe Muskoka District Health Unit, has declared a COVID-19 outbreak on our Horizon Program.

Three patients have tested positive for COVID-19 on the unit. Symptomatic patients have been co-horted to one wing and are in isolation with full droplet precautions in place.

The unit is closed to admissions and transfers, and all group activities and communal dining is suspended. The program is also closed to general visitors.

Essential visitors/care partners continue to be permitted following a negative rapid test. All essential visitors/care partners must also meet with staff for instruction on personal protective equipment (PPE) before coming onto the program.

While visitation is limited, our teams are making every effort to increase the availability of virtual visits as a way to connect with loved ones.

We know this has not been easy for our patients, clients, their families and our staff, however, we can assure you that Waypoint has enhanced cleaning and multiple safety measures in place. We remain focused on infection prevention and control measures, and the safety of patients, clients, staff and our community.

We are very grateful to our staff for their tireless efforts in keeping everyone safe while continuing to provide essential care to all patients.

Resources for Patients and Families
Supports for patients and families are available from our Spiritual Care Team, the Patient/Client and Family Council and the Patient Relations Office. More information can be found at www.waypointcentre.ca/patients___families

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<thead>
<tr>
<th>Spiritual Care</th>
<th>Patient/Client &amp; Family Council</th>
<th>Patient Relations Office</th>
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<tbody>
<tr>
<td>Clinical Multifaith Chaplains and Traditional Healer 705-549-3181, ext. 2850</td>
<td>A peer-led organization committed to using personal experiences to improve mental health &amp; addiction services 705-549-3181, ext. 2222</td>
<td>Available to listen to your feedback and work to answer your questions and resolve your concerns 705-549-3181, ext. 2999</td>
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