Family and Community COVID-19 Update
January 4, 2022

The outbreak on Waypoint’s Horizon Program is ongoing with seven patients having tested positive for
the COVID-19 virus. We are pleased to share that all affected patients are showing signs of
improvement.

The entire Horizon Program is considered to be in outbreak status at this time and enhanced
droplet/contact isolation precautions are in place.

The unit continues to be closed to admissions and transfers, and all group activities and communal
dining is suspended. The program is also closed to general visitors.

Essential visitors/care partners continue to be permitted following a negative rapid test. All essential
visitors/care partners must meet with staff for instruction on personal protective equipment (PPE)
before coming onto the program.

While visitation is limited, our teams are making every effort to increase the availability of virtual visits
as a way to connect with loved ones.

We know this has not been easy for our patients, clients, their families and our staff, however, we can
assure you that Waypoint has enhanced cleaning and multiple safety measures in place. We remain
focused on infection prevention and control measures, and the safety of patients, clients, staff and our
community.

We are very grateful to our staff for their tireless efforts in keeping everyone safe while continuing to
provide essential care to all patients.

Resources for Patients and Families
Supports for patients and families are available from our Spiritual Care Team, the Patient/Client and
Family Council and the Patient Relations Office. More information can be found at
www.waypointcentre.ca/patients___families

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<tr>
<th>Spiritual Care</th>
<th>Patient/Client &amp; Family Council</th>
<th>Patient Relations Office</th>
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<tbody>
<tr>
<td>Clinical Multifaith Chaplains and Traditional Healer 705-549-3181, ext. 2850</td>
<td>A peer-led organization committed to using personal experiences to improve mental health &amp; addiction services 705-549-3181, ext. 2222</td>
<td>Available to listen to your feedback and work to answer your questions and resolve your concerns 705-549-3181, ext. 2999</td>
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